



# TRON.tdi

## Getting started

Version 1.9 – February 2021

### What is TRON.tdi?

TRON.tdi is an electronic platform serving as a single entry point for electronic communication between interested parties in Trade Defence cases and the European Commission, Directorate-General of Trade.

TRON.tdi is designed to have three main functionalities:

- **Web Consultation:** remote consultation of the file open for consultation by registered interested parties;
- **Web Notification:** communication from the Commission to registered interested parties of documents (open and sensitive) pertaining to a proceeding;
- **Web Submission:** submission of documents (open and sensitive) by interested parties in a proceeding (file upload and online forms modules).

### How to get access<sup>1</sup> to TRON.tdi?

Provided you are an interested party (or a legal representative of an interested party) to one of the cases available in TRON, you are invited to follow the procedure below.

#### Step 1: Open the home page

Connect to [TRON.tdi's home page](#):

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<sup>1</sup> If you encounter any problem you may contact the Trade Service Desk by email ([TRADE-SERVICE-DESK@ec.europa.eu](mailto:TRADE-SERVICE-DESK@ec.europa.eu)) or by phone (+32.2/297.97.97).



## TRON.tdi

TRON.tdi is an electronic platform serving as a single contact point for electronic communication between interested parties in Trade Defence proceedings and the European Commission, Directorate-General of Trade.

TRON.tdi proposes three main functionalities:

- Web consultation: remote consultation of the file open for consultation by interested parties;
- Web notification: communication from the Commission to interested parties of documents (open and limited) pertaining to a proceeding;
- Web submission: submission of documents (open and limited) by interested parties in a proceeding (file upload module) (a form submission module is *in development - to be launched at a later date*).

If you are a registered user, you can [sign in](#).

If you are an interested party to one of the cases below and wish to register, please follow the [instructions](#).

List of cases:

- AD378 Bicycles
- AD492 Ethyl alcohol
- AD600 Agglomerated stone
- AD651 Hollow sections
- D1 test Test case for D1
- R319 Silicon carbide
- R572 Ferro-silicon

## Step 2: Sign in using EU login

Click on the **sign in** link.

The EU Login page is displayed:

EU Login is the service allowing users to access most of the digital systems used by the European institutions.

### If you don't have an EU Login account yet:

Click on the **Create an account** link in the page above and create your account.

## Create an account

[Help for external users](#)

**First name**

**Last name**

**E-mail**

**Confirm e-mail**

**E-mail language**  
English (en) 

**Enter the code**  
  
   


By checking this box, you acknowledge that you have read and understood the [privacy statement](#)

**Create an account**

**IMPORTANT: The email address associated to your EU Login account must be the personal professional email address you are using for emailing purposes with the Trade Defence directorate.**

A typical personal professional address looks like [firstname.lastname@yourcompany.com](#). Emails addresses such as [info@yourcompany.com](#) or [export-dpt@yourcompany.com](#) will not be considered personal.

### If you already have an EU Login account:

If you already have an EU Login account associated to your personal professional email address, please use your existing account – do not create a new EU Login account.

## Step 3: Get access to your personal page

### a. If you are already configured properly in our directory of parties:

After a successful sign in the system will display your personal home page with your list of cases and the possibility to start a submission for any case:

The screenshot shows the user interface for TRON.tdi. At the top, there is a header with the European Commission logo and the text 'TRADE | TRON.tdi'. Below this is a navigation bar with 'Home' and several menu items: 'Consultation', 'Notifications' (with a red notification icon), 'Submissions', and 'F. FDRTESTTRON'. The main content area is titled 'My cases' and displays four case cards: 'AD370 Magnesium' (with 'Consultation', 'Submission', and 'Notifications' links), 'AD378 Bicycles' (with 'Consultation' and 'Submission' links), 'AD492 Ethyl alcohol' (with 'Consultation' and 'Submission' links), and 'AD600 Agglomerated stone' (with 'Consultation' and 'Submission' links). Below this is a section titled 'Other case' with a link for 'Submission for a new case'. At the bottom, there is a footer with links for 'Getting started', 'User's guide', 'Glossary', 'FAQ', 'Terms of use', 'Privacy statement', and 'Cookies'. A version number '4.0.0.124 (2018-10-25 13:08:41)' is also present.

If you encounter any problem please contact the Service Desk by email (TRADE-SERVICE-DESK@ec.europa.eu) or by phone (+32.2/297.97.97).

### b. If you are not yet configured properly in our directory of parties:

After a successful sign in the system will display your personal home page with the possibility to start a submission for any case:

The screenshot shows the user interface for TRON.tdi. At the top, there is a header with the European Commission logo and the text 'TRADE | TRON.tdi'. Below this is a navigation bar with 'Home' and menu items: 'Submissions' and 'F. FDRTESTTRON'. The main content area is titled 'New case' and contains a link for 'Submission for a new case'. At the bottom, there is a footer with links for 'Getting started', 'User's guide', 'Glossary', 'FAQ', 'Terms of use', 'Privacy statement', 'Cookies', and 'EC legal notice'. A version number '4.0.5.12 (2019-04-08 14:20:30)' is also present.

If you encounter any problem please contact the Service Desk by email (TRADE-SERVICE-DESK@ec.europa.eu) or by phone (+32.2/297.97.97).

## Q&A for access-related matters

### I need access to the non-confidential file of several cases. Do I need multiple EU Login accounts?

No, you should use a single EU Login account.

**Colleagues of mine also need access to the non-confidential file. Do they need their own EU Login account?**

Yes. The access to the non-confidential file is strictly personal. Sharing an EU Login account with colleagues is not allowed.

**Where can I find the functional mailbox of a case?**

The name(s) of the functional mailbox(es) is(are) communicated in the notice of initiation of the relevant proceeding. A typical functional mailbox looks like this: [TRADE-ALUFOIL-AD610-DUMPING@ec.europa.eu](mailto:TRADE-ALUFOIL-AD610-DUMPING@ec.europa.eu).

You can find all the cases publications links on the following page: <http://trade.ec.europa.eu/tdi/>